

# Mary Matha Arts & Science College, Mananthavady

## Student Satisfaction Survey (SSS) on overall Institutional performance

(Based on the design made by the Institution with relevant questionnaires)

### Results and details (2018-2019)

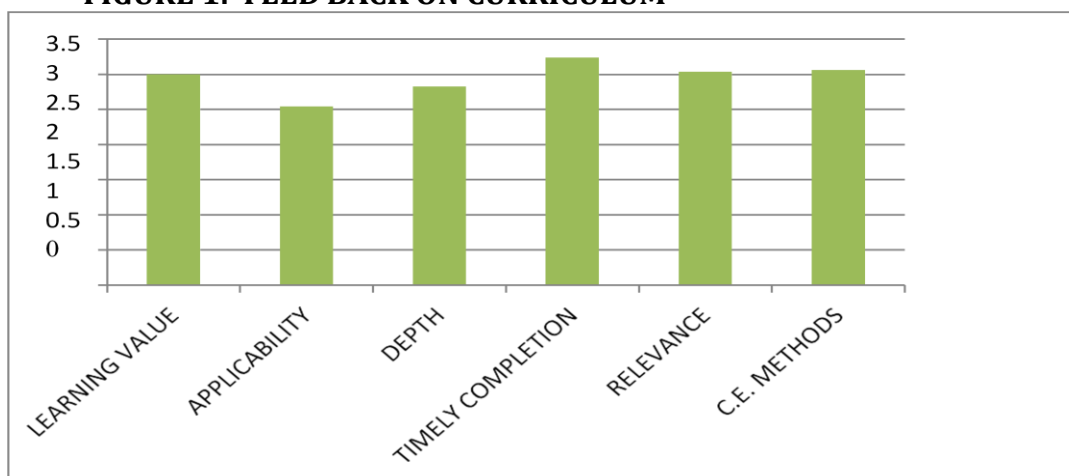
At Mary Matha Arts and Science College, obtaining regular feedback from all the stakeholders and taking adequate actions based on the feedback received are considered very important and essential for the development of the institution. A structured questionnaire was prepared and distributed to all the final semester students including PG, and their feedback on the curriculum, the administration and other activities of the college was analysed. 20 of the students from each of these classes were taken as the sample. A statistical software was used to analyze the opinions of the sample respondents.

The result of the analysis shows that the overall rating given by the students for the curriculum is good as it got a mean score of 2.7 with a standard deviation of 0.50. All the variables such as learning values, applicability/ relevance to real life situations, depth of the course content, timely completion of the course, relevance/ leaning value of the project and continuous evaluation method were rated as good by the students.

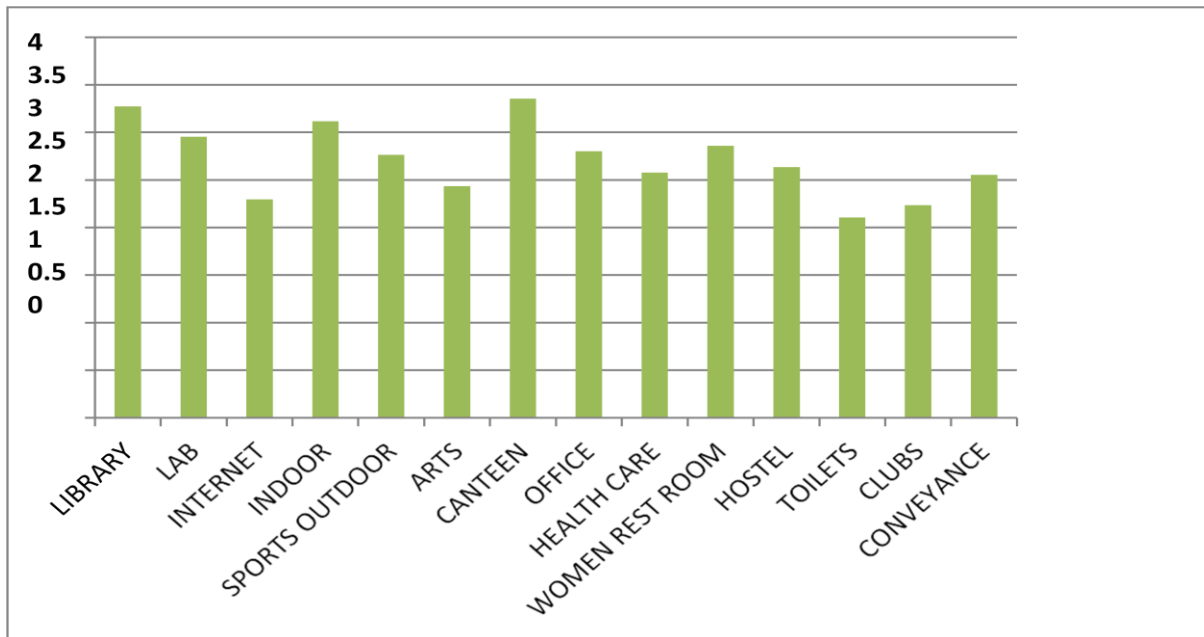
The overall rating given by the students for the administration and the other activities in the college is also good, with a mean score of 2.58 and standard deviation of 0.60. With regard to the administration, the students have a good opinion of the library, the laboratories, the indoor and outdoor sports facilities, the canteen, the college office, the health care system, the rest rooms (women), the hostel and the conveyance facilities.

The analysis shows that many students are not fully satisfied with the toilet facilities, internet facilities and with the activities of the clubs and other organizations. In consultation with the Management and the Principal, IQAC has decided to discuss the matter further to provide better and improved facilities for the students in these areas in the next academic year.

**FIGURE 1: FEED BACK ON CURRICULUM**



**FIGURE 2: FEED BACK ON ADMINISTRATION, FACILITIES AND ACTIVITIES**



**FIGURE 3: OVERALL FEED BACK**

